

Intertek Caleb Brett
3771 North Fraser Way
Burnaby, B.C. V5J 5G5

February 5th 2004

To whom it may concern:

Intertek is pleased to submit this letter as a reference to the quality of service provided by **Draulico Mechanical Systems Ltd.**

Draulico was awarded our service contract for our regular air conditioning and heating maintenance. They have also been involved in all our renovation projects both electrical, construction and plumbing.

On site we have four very high maintenance custom hot ovens that require twenty-four care and their response time, follow up from the technicians is excellent.

The level of service has been excellent, prompt and most important reliable.

Please feel free to call at any time.

Paul Kellett
Area Manager